



Alfresco Shade

Intelligent Shade Solutions

Product Warranty

Dining Structures- Umbrellas-Commercial Awnings- Shade Structures

Our products are warranted to be free from defects in material and workmanship for a period of *years after the date of delivery (“the Warranty Period”) but the Warranty Period will terminate in the event of any interference to the product by any party not authorised by Alfresco Shade. Longer fabric warranties covering UV performance may be offered by the manufacturer of the fabric used on your product.

	Electrical / Services /Accessories	Workmanship	Fabric Warranty
*Any moving element fabric on frame element that is designed to move	1 Years	2 Years	5 Years
*Any static structure Fabric/frame element that cannot move independently	2 Years	10 Years	15 Years

To obtain the benefit of this warranty during the Warranty Period for repair contact the Warrantor on the email address set out on the bottom of this page. The Warrantor will replace or repair the product at its option unless the damage is of a kind described in the heading “WHAT IS NOT COVERED BY THIS WARRANTY” below:

What is not covered by this Warranty

1. Damage caused by not following the product cleaning and maintenance instructions;
2. Damage caused by abuse, misuse, improper or inappropriate installation;
3. Damage from tampering or attempted repair by a person not authorised by the Warrantor;
4. Any costs of removal or transport of the product to the Warrantor;
5. Any injury or damage to persons, premises or property;
6. Damage caused by extraordinary weather conditions; and
7. Damaged caused by not folding or retracting the structure if wind speeds exceed the stated maximum operational wind speed of the product.

You should note that;

In order to obtain the benefit of services under this Warranty, you will need to arrange for the transport and meet the cost of delivery of the product to the Warrantor. It is also requested that you retain this Product Warranty and ensure the details below are correct.

Legal Rights

The Warrantor gives no express Warranty other than the Warranty set out in this document, but this Warranty is not intended to exclude rights and remedies under Division 2 of Part IV of the Trade Practices Act 1974, or consumer legislation available to the purchaser in the State of purchase which cannot be excluded, and to the extent that any provisions of this warranty by being read as purporting to exclude such legislation, that provision shall be served from this warranty.

The Warrantor
Alfresco Shade

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